



CHALET ON PERCHERON

MARGARET RIVER

CHALET ON PERCHERON HOUSEKEEPING AND CANCELLATION POLICY

Note: Variances can be agreed on but only by arrangement with the owner in writing.

Payment of booking constitutes the guest's acceptance of these Terms and Conditions.

On receipt of your payment, a confirmation email will be sent to you, stating arrival/departure times and access information. Please ensure that you have read and agreed to our house keeping terms and conditions below before confirming your reservation. Payment constitutes your acceptance of these Terms and Conditions.

50% of the total booking amount is non-refundable. Any cancellations less than 4 weeks prior to your reservation will result in a 100% cancellation fee.

The owners will make every effort to ensure the property is available as booked. However, the owners reserve the right to make alterations to reservations due to unforeseen circumstances.

To maintain a high standard for our guests we require certain conditions to be complied with. We appreciate most will respect our property, but the occasional abuse requires that we state the following conditions.

Number of guests are not to exceed the number stated on the Confirmation Notice or subsequently agreed in writing or email. Fees will apply for excess guests not agreed with the owners in advance. In the event of a lesser number of guests arriving than specified for whatever reason a \$25 fee per bed preparation will be charged.

Parties and Functions are prohibited. The price charged is for domestic use only and not commercial. Accordingly, this rate does not allow for the extra wear associated with functions in terms of cleaning, garbage removal, wear and tear, repairs etc. Use contrary to this may result in loss of your bond and/or additional payments.

Damage, Breakages, Theft and Loss are the guest responsibility during their stay and any damages, breakages or missing items will need to be paid for by the guest.

Departure - the property should be left in a similar state to its condition on arrival. A late checkout can be arranged with the latest check out time being 11.00am to allow time to prepare the property for incoming guests. We need to be exceptionally organised for guest check in. Late check outs are not available unless organised in advance.

Disturbance to our neighbours, including excessive noise, is prohibited and may result in termination of rental and loss of bond.

Guests are expected to leave the chalet clean and tidy. If the chalet isn't left in a clean state, you will be billed for the extra time required for cleaning. To avoid the following cleaning charges please ensure the items listed below are done prior to departure:

\$25.00 Cleaning of the BBQ

\$25.00 Oven & Grill

\$25.00 Dishes please ensure dishes are washed, dried & put away

No pets at the property, breach of this will result in termination of the rental.

Bond is payable at the same time as the accommodation amount. The bond will be refunded within 7 days in full subject to the above conditions being met. It is designed to cover any additional costs incurred including but not limited to, any breakage, damage or excess cleaning requirements, extra guests beyond those declared etc.

Loss, the owners take no responsibility for the guests' personal property.

We look forward to you being a guest at Chalet on Percheron and wish you a relaxing stay whilst you are with us.